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1 How to avoid unwanted email   ▮
Robert J. Hall
March 1998 **Communications of the ACM**, Volume 41 Issue 3

Full text available: pdf(294.69 KB)   Additional Information: full citation, references, citings, index terms

2 Specification, validation, and synthesis of email agent controllers: A case study in function rich ▮
reactive system design
Robert J. Hall
August 2000 **Proceedings of the third workshop on Formal methods in software practice**

Full text available: pdf(527.90 KB)   Additional Information: full citation, abstract, references, index terms

With a few exceptions, previous formal methods for reactive system design have focused on finite state
machines represented in terms of boolean states and boolean next-state functions. By contrast, in many
reactive system domains requirements engineers and developers think in terms of complex data types
and expressive next-state functions. Formal methods for reactive system design must be extended to
meet their needs as well. I term a reactive system function rich if expr ...

Keywords: Electronic Mail, Formal Methods, Reactive Systems

3 Finding a happy medium: explaining the negative effects of electronic communication on social life ▮
at work
M. L. Markus
April 1994 **ACM Transactions on Information Systems (TOIS)**, Volume 12 Issue 2

Full text available: pdf(2.35 MB)   Additional Information: full citation, abstract, references, citings, index terms

The sometimes observed negative social effects of electronic communication technology are often
attributed to the characteristics of the technology itself. Electronic mail, for instance, filters out personal
and social cues and provides new capabilities not found in traditional media, and it has been argued that
these factors have consequences such as "flaming" and depersonalization. Alternative theoretical
perspectives on the impacts of information technology suggest that our a ...

Keywords: connectedness, depersonalization, electronic mail, etiquette, politics, social distance

4 Specification, Validation, and Synthesis of Email Agent Controllers: A Case Study in Function Rich ▮
Reactive System Design
Robert J. Hall
August 2002 **Automated Software Engineering**, Volume 9 Issue 3

Full text available: Additional Information: full citation, abstract, citings, index terms
Publisher Site

With a few exceptions, previous formal methods for reactive system analysis have focused on finite
state machines represented in terms of boolean states and boolean next-state functions. By contrast, in
many reactive system domains requirements engineers and developers think in terms of complex data
types and expressive next-state functions. Formal methods for reactive system design must be
extended to meet their needs as well. I term a reactive system I>function rich if expressing its s ...

Keywords: electronic mail, formal methods, reactive systems

5 <u>Spam!</u>
Lorrie Faith Cranor, Brian A. LaMacchia
August 1998   **Communications of the ACM**, Volume 41 Issue 8

Full text available: pdf(209.22 KB)   Additional Information: full citation, references, citings, index terms, review

6 <u>Fundamental Nonmodularity in Electronic Mail</u>
Robert J. Hall
January 2005   **Automated Software Engineering**, Volume 12 Issue 1

Full text available: Additional Information: full citation, abstract
Publisher Site

Electronic mail (email) systems have grown in complexity to the point where their reliability and usability are coming into question. The authors of individual email components are widely distributed in both time and space, bound together only by message structure and transfer protocol specifications; consequently filters, autoresponders, and various security features may interact in unanticipated and, often, incomprehensible ways. This paper describes a formalism for modeling and compos ...

Keywords: electronic mail, feature interaction, specification, validation

7 <u>Neuro-fuzzy applications: Active electronic mail</u>
S. Karnouskos, A. Vasilakos
March 2002   **Proceedings of the 2002 ACM symposium on Applied computing**

Full text available: pdf(532.13 KB)   Additional Information: full citation, abstract, references, index terms

Network infrastructures have evolved tremendously over the last years, offering new capabilities to the applications in higher levels. Email is a widely used communication tool that could benefit of an intelligent and active underlying network in order to support sophisticated services. We explore in this paper an infrastructure based on intelligent mobile agents and active networks, and point out how and where advanced features can be introduced to our current passive email platform in order to ...

Keywords: active networks, computational intelligence, email, intelligent mobile agents

8 <u>Hindsight is not always 20/20</u>
D. Crawford
July 1998   **Communications of the ACM**, Volume 41 Issue 7

Full text available: pdf(156.85 KB)   Additional Information: full citation, index terms

9 <u>Fighting the spam wars: A remailer approach with restrictive aliasing</u>
Pawel Gburzynski, Jacek Maitan
February 2004   **ACM Transactions on Internet Technology (TOIT)**, Volume 4 Issue 1

Full text available: pdf(162.34 KB)   Additional Information: full citation, abstract, references, index terms

We present an effective method of eliminating unsolicited electronic mail (so-called *spam*) and discuss its publicly accessible prototype implementation. A subscriber to our system is able to obtain an unlimited number of aliases of his/her permanent (protected) E-Mail address to be handed out to parties willing to communicate with the subscriber. It is also possible to set up publishable aliases, which can be used by human correspondents to contact the subscriber, while being useless to h ...

Keywords: Electronic mail, privacy, spam

10 <u>An experimental comparison of naive Bayesian and keyword-based anti-spam filtering with personal e-mail messages</u>
Ion Androutsopoulos, John Koutsias, Konstantinos V. Chandrinos, Constantine D. Spyropoulos
July 2000   **Proceedings of the 23rd annual international ACM SIGIR conference on Research and development in information retrieval**

Full text available: pdf(811.41 KB)   Additional Information: full citation, abstract, references, citings, index terms

The growing problem of unsolicited bulk e-mail, also known as "spam", has generated a need for reliable anti-spam e-mail filters. Filters of this type have so far been based mostly on manually constructed keyword patterns. An alternative approach has recently been proposed, whereby a Naive Bayesian classifier is trained automatically to detect spam messages. We test this approach on a large collection of personal e-mail messages, which we make publicly available in "encrypte ...

Keywords: evaluation (general), filtering&slash;routing, machine learning and IR, test collections, text categorization

[11] Explanation-Based Scenario Generation for Reactive System Models

Robert J. Hall
May 2000   **Automated Software Engineering**, Volume 7 Issue 2

Full text available: Publisher Site   Additional Information: full citation, abstract

Reactive systems control many useful and complex real-world devices. Tool-supported specification modeling helps software engineers design such systems correctly. One such tool, a scenario generator, constructs an input event sequence for the spec model that reaches a state satisfying given criteria. It can uncover counterexamples to desired safety properties, explain feature interactions in concrete terms to requirements analysts, and even provide online help to end users learning how to use ...

Keywords: explanation-based generalization, reactive system, scenario generation, validation

[12] Session 2: An economic answer to unsolicited communication

Thede Loder, Marshall Van Alstyne, Rick Wash
May 2004   **Proceedings of the 5th ACM conference on Electronic commerce**

Full text available: pdf(352.80 KB)   Additional Information: full citation, abstract, references, index terms

We explore an alternative approach to spam based on economic rather than technological or regulatory screening mechanisms. We employ a model of email value which supports two intuitive notions: 1) mechanisms designed to promote valuable communication can often outperform those designed merely to block wasteful communication, and 2) designers of such mechansisms should shift focus away from the information in the message to the information known to the sender. We then use principles of informatio ...

Keywords: filtering, information asymmetry, mechanism design, screening, signaling, spam, uce

[13] Privacy-Enhanced Internet Storage

Willy Sisilo, Fangguo Zhang, Yi Mu
March 2005   **Proceedings of the 19th International Conference on Advanced Information Networking and Applications (AINA'05) Volume 1 (AINA papers) - Volume 01**

Full text available: Publisher Site   Additional Information: full citation, abstract

One of the main important uses of Internet is its ability to connect people through the use of email or Internet storage. However; it is often desirable to limit the use of email or Internet storage due to organization's restriction, avoiding spams etc. In this paper, we propose cryptographic schemes that can be used to stop unwanted messages to be stored in the Internet server. We refer this technique as privacy enhancement for Internet storage, since the Internet server will not learn any info ...

Keywords: Internet storage, non-interactive, publicly verifiable 1-out-of-n encryption, publicly verifiable ring-to-I-out-of n encryption, signature of knowledge

[14] Should spam be on the menu?

Janice C. Siplor, Burke T. Ward, P. Gregory Bonner
June 2004   **Communications of the ACM**, Volume 47 Issue 6

Full text available: pdf(96.59 KB) html(26.71 KB)   Additional Information: full citation, abstract, references, index terms

Email marketing is an excellent, low-cost way to reach consumers, but spammers are currently looting much of its potential. The challenge is to develop an email marketing process that is consensual, efficient, and constitutional.

[15] Miscellaneous II: Mohonk: mobile honeypots to trace unwanted traffic early

Balachander Krishnamurthy
September 2004   **Proceedings of the ACM SIGCOMM workshop on Network troubleshooting: research, theory and operations practice meet malfunctioning reality**

Full text available: pdf(133.12 KB)   Additional Information: full citation, abstract, references, index terms

Honeypots have been traditionally used to advertise dark address space and gather information about originators of traffic to such addresses. With simple thresholding mechanisms this technique has shown itself to be fairly effective in identifying suspicious IP addresses. Honeypots are however unsuitable to locate the precise entry point of unwanted traffic. Tracing back to the origination of such traffic is hard due to the delay and difficulty of maintaining state along the path of such traffic ...

Keywords: network monitoring, unwanted packets

16 Managing user perceptions of email privacy

Suzanne P. Weisband, Bruce A. Reinig

December 1995 **Communications of the ACM**, Volume 38 Issue 12

Full text available: pdf(213 15 KB)   Additional Information: full citation, abstract, references, citings, index terms

Email users, expecting privacy, risk embarassment, lawsuits, and worse.

17 Doctoral consortium: Electronic discussion group moderators' experiences with flame messages and implications for the design of a multi-modal adaptive content-sensitive filtering tool

Richard H. C. Seabrook

March 2001 **CHI '01 extended abstracts on Human factors in computing systems**

Full text available: pdf(164 97 KB)   Additional Information: full citation, abstract, references, citings, index terms

Flame messages pose a persistent and growing problem for discussion groups who rely on the Internet for their primary means of communication. Online communities maintaining public bulletin boards are especially susceptible to undesirable posts which can have a considerable effect on the membership and continuing discussion. Most such groups rely on a moderator or host to take appropriate action when flame messages appear. Filters applied to email headers have been partially successful identifyin ...

Keywords: content filtering, email, flame, moderators

18 SPAM/Email: Awarded Best Paper! - Scalable Centralized Bayesian Spam Mitigation with Bogofilter

Jeremy Blosser, David Josephsen

November 2004 **Proceedings of the 18th USENIX conference on System administration**

Additional Information: full citation, abstract

Bayesian content filters gained popular acclaim when they were put forward in 2002 by Paul Graham as a potential long-term solution for the spam problem. They have since fallen from the limelight, however, due to perceived attack vulnerabilities inherent to all content-based filters as well as real and imagined vulnerabilities specific to Bayesian filters. It has also been assumed that Bayesian filters would be problematic to implement in centralized or large environments due to wordlist managem ...

19 Accepted Panels: Spam, spam, spam, spam: how can we stop it

Jenny Preece, Jonathan Lazar, Elizabeth Churchill, Hans de Graaff, Batya Friedman, Joseph Konstan

April 2003 **CHI '03 extended abstracts on Human factors in computing systems**

Full text available: pdf(181 74 KB)   Additional Information: full citation, abstract, references, index terms

How do we keep our channels of electronic communication, both individual and group, open, while keeping out inappropriate and unrelated materials, such as spam? Does someone other than the intended recipient have the right to control what electronic mail users see? Might this lead to censorship? If others DO have the right to control what e-mail users see, how should this filtering or censorship occur? Are users aware of this filtering? If others are NOT controlling what users receive, what can ...

20 Workshops: Technologies for families

Catherine Plaisant, Allison Druin, Hilary Hutchinson

April 2002 **CHI '02 extended abstracts on Human factors in computing systems**

Full text available: pdf(162 07 KB)   Additional Information: full citation, abstract, references

In this workshop, we propose to bring together researchers from industry and academia to discuss the design of new technologies for families. We will focus on both design techniques and the technologies themselves. Through discussions and brainstorming we hope to discover new ideas, which can be disseminated more broadly.

Keywords: cooperative design, disappearing computer, family, home, participatory design, probe, user interface

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... The only solution for the same **email address** on the same machine is to use an
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admin ...
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... your login name is one **address**. >that **alias** is another. ... I, for example, have one
account with 14 different **email addresses**, which >are all retrieved ...
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... If you create a new **alias** which is not based upon the current **address**, Elm will ask
you the destina- tion **email address** or **addresses** which will receive mail ...
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... If you create a new **alias** which is not based upon the current **address**, Elm will ask
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... The New Person Properties Window will appear and allow you to insert the name,
alias, **email address**, phone number and **address** of the person to be added to the ...

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sendmail Aliasing
... go to them @indiana.edu (which, incidentally, is another **alias** on IU's post office
machines, which redirects mail to the user's preferred **email address** here at ...
202.38.126.65/mirror/www. uwsg.indiana.edu/usail/index-7.htm - 17k - Supplemental
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SOME DESCRIPTIVE TITLE. # Copyright (C) YEAR Free Software ...

... c:937 msgid "**Alias** set." msgstr "" #: src/attrib.c:939 msgid "**Alias** removed."
msgstr ... c:254 msgid "Unable to register that player with that **email address**.\r\n ...
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NAME
... (me|opp) short name A one-word **alias** for yourself or your opponent. ...
(w|b|my|opp)na net **address** The **email address** of White, Black, yourself or your
opponent. ...
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Date: Fri, 19 Mar 1999 09:41:18 +0100 From: Aeon Labs <aeon@army. ...
... far we have collected hundreds of **email** *addresses* from naggamanteh ... send
you a list of the **addresses** we have ... F-Secure Anti-Virus NAME: Promail **ALIAS**:
Trojan.PWS ...
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... You should now test your changes by sending yourself a test **email** message, using
the **alias** form of your **email address** (alias@utk.edu). ...
atom.chem.utk.edu/~chem/docs/ph.html - 9k - Supplemental Result -
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usr/bin/perl # $Header: /home/apache/cgi-bin/RCS/mail-secure-pgp. ...
... just separate the **addresses** with commas # Make sure ... croak("Can't open
mail.list") if ($maxsteps <= 0); while(<ML>) { chomp; ($alias,$email) = split(/:/) if ...
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Re: investigating an email address
... based on e-mail > **address** (phone, or name (not just **alias**), or at ... Re:
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Eliseeva ...
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... Additionally, full **alias** support is provided with the **alias** command (issue the
command "alias help" in ... Be sure to put in a current and valid **email address**. ...
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Path: senator-bedfellow.mit.edu!bloom-beacon.mit.edu!news-res.gsl. ...
... endif if ($?FSP_HOST) then echo "$FSP_HOST ($FSP_PORT): $FSP_DIR" endif
This **alias** lets you ... FSP doesn't is having the user type in an **email address**, and
of ...
www.faqs.org/ftp/faqs/fsp-faq/part1 - 31k - Supplemental Result -
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EMAIL
... Click below and send me an **email** with a Username and Password you would like
and your Current **Email Address** or if just an **Alias Email Address**: Click below
and ...
www.raptor-atv.com/email.html - 7k - Supplemental Result - Cached - Similar pages

EZ Perl -*- EZDB 2.6
... **Alias**:fied_name)+) OR ((field_name!=string)+)->email_address),)-
>**Alias**:fied_name)+) In the ... default->me@here.net->Date:date+**Email
address**:email *->me@here ...
darkwing.uoregon.edu/~jblick/ezdb/readme.htm - 101k - Supplemental Result -
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RE: anybody know who the damn list owner is?
... chris (at) leerelectric (dot) com (dot) My home **email address** is cjtech (at)
blazenet (dot) net, but the ISP either has a strange **alias** setup or some ...
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